



## Blue Cross of Vermont's Systems are Down

Blue Cross and Blue Shield of Vermont systems remain down after yesterday's storm. This includes having **no access to their email and phone lines**. (This includes the [ASinbox@bcbsvt.com](mailto:ASinbox@bcbsvt.com) that many district offices use for enrollment.) We will send a follow up email when the systems are restored. Please see their messaging below from the Blue Cross of VT website:

**Due to the winter storm, our phone lines and systems are currently down. We are working to resolve the issue as quickly as possible and apologize for any inconvenience.**

**You may still access plan information through our resource centers.**

**If you need help with prescriptions, call Vermont Blue Rx at (877) 493-1947.**

If you learn of urgent issues, please contact Bobby-Jo Salls at [bobbyjo@vsbit.org](mailto:bobbyjo@vsbit.org) or Mark Hage at [MHage@VTNEA.org](mailto:MHage@VTNEA.org) who will contact our account manager for assistance.

This notification has been sent to School Business Officials, Human Resources, Local Union Officials and Health Plan Contacts.

To avoid confusion and to ensure consistency in the delivery of information, when distributing VEHI information do not modify any VEHI communications or attachments.

Please note: For your convenience, all VEHI Communications (sent via Campaign Monitor) can now be found in our archive at [vehi.org/home/campaign-monitors/](http://vehi.org/home/campaign-monitors/)

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